

## WIAAS Market: Terms and conditions. Abbreviated

Customer	The company and representative to enter and confirm the order, in WIAAS Market
End-customer	The company and representative who will be the users of the functionality of the products and solutions.
Provider	The company (Co-Ideation AB) and representative to procure the components from the suppliers and sell to the customer.
Reseller	A customer to buy the products and solution with the intention not to use but to resell it to an end-customer.

All solutions and products are subject of non-exclusive rights for use and resale.

When the order in WIAAS Market is accepted, the order details are accepted by the customer. Any customer inferred modifications after this time, will be considered to void the provider's obligation to fulfil the cost and time schedule established at the order.

All prices, unless explicitly stated in the order, exclude VAT and travel expenses.

Services and support are activated when the customer has signed the customer acceptance document and it is submitted to the provider. Prior to this, no claims can be made as to functionality, support or service.

Payment is due 30 days from order date, according to the payment schedule selected in WIAAS Market.

The customer is liable for payment, regardless of the invoice address or recipient of the invoice.

Warranty, service agreement and support agreements are void if the products or solutions are not used as intended.

Warranty, service agreement and support agreements are void if the products or solutions are moved or modified without the providers written consent.

Warranty, service agreement and support agreements are void if the products or solutions are installed or served by personnel or companied not authorized by the provider.

The end-customer is responsible for the internal IT environment, to comply with the rules and restrictions of the ordered products or solutions. The customer is also responsible for the IT security, for example (but not restricted to) firewalls, virus protection and backups.

The customer must ensure network access to the products and solutions for the provider support staff, for the support SLA to be valid.

The right to use the products and solutions are effective during the period between the agreement start and end dates.

The provider is not liable for a product's compatibility with other products or for compatibility with a customer's current products, unless otherwise is explicitly stated in writing by the provider.

The customer is responsible to inform Co-Ideation regarding any regulation, custom or practice that Co-Ideation should adhere when providing the Service.